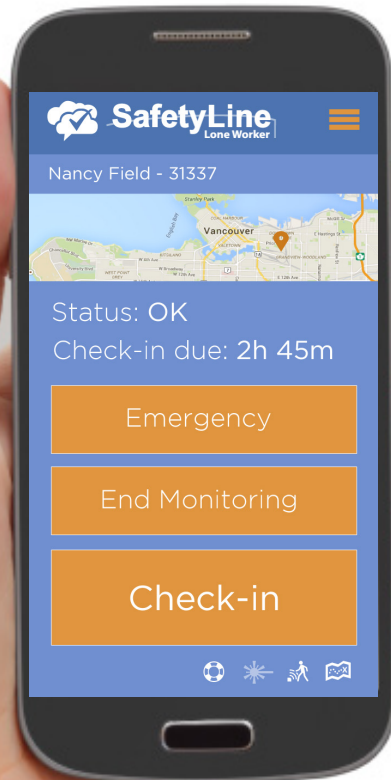# SafetyLine
Lone Worker

Mobile Worker Safety Monitoring

ANYWHERE | ANY TIME | ANY DEVICE

SafetyLine is Work Alone Safety Made Easy

SafetyLine is an automated cloud-based safety monitoring solution that you can access from anywhere, at any time, by phone, smartphone apps, web browsers, or satellite devices. It is designed as one simple package that helps you comply with safety legislation and protect your people who work alone.

Now you can detect, monitor, locate, and respond to your workers easily.

Anywhere, any time, on any device.

Benefits of SafetyLine

When you use SafetyLine, you can know your people are safe. You'll get effective 24/7 monitoring without manual procedures, call centers, or costly devices.

Helps your organization comply with work alone legislation

The most user-friendly Work Alone service on the market

Instantly locate your employees at any time

Reduce human error and improve efficiency

Integrate technology benefits and reduce cost of safety initiatives

About SafetyLine

SafetyLine Lone Worker, founded in 1999, was North America's first automated Work Alone Safety system. Since its inception, it has been a leader in work alone solutions, with hundreds of customer contracts across North America spreading in to all sectors.

SafetyLine is the most comprehensive and feature rich Work Alone service on the market today, with nearly two decades of proven reliability. Not only does it exceed the features of any other Work Alone monitoring solution, it is the most user friendly safety check-in system available.

"I just wanted to let you know how impressed we are with your company's lone worker monitoring program...Add to that the excellent customer service and willingness to accommodate changes for set up and we are extremely happy customers."

- Brent Crack (Encana)

"[SafetyLine] provides a workable, affordable and elegant solution to keeping our employees working in isolation more safe."

- Gord Tulloch (Mainstream Association for Proactive Community Living)

SafetyLine works by storing data, and sending signals to and from a secured location on the Internet, or 'the cloud'. This means SafetyLine is not tied to any one device or to a physical location.

Employees can log-in and report their locations from any phone or device they have with them. Supervisors can keep an eye on activities, even if they are on the move.

Signals for help if a worker misses a check in

Panic button calls for help at any time

Use with any device with internet, satellite or phone connectivity

Fully automated & working 24/7

Your data is safe. Information is secured and only available to your team.

"It is a very reliable and cost effective means of being in compliance with regulations. I would recommend the system to anyone who has workers who are working alone."

- Perry Walz (Husky Energy)

"SafetyLine has basically done away with a high volume of calls coming into our dispatch desk. The automated check-in process allows us to monitor effectively and safely."

- Ray Lyon (Terasen Gas)
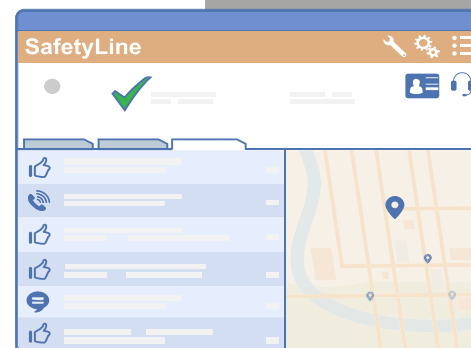
How SafetyLine Works

WORKER CHECK-IN

In a normal working day, your monitored employees will check-in using a simple automated process after logging into SafetyLine. In a few simple steps, they can report "OK", send their current GPS location, as well as leave voice and text messages with any additional details of their whereabouts, hazards, and work activities. SafetyLine will prompt workers to check-in their status at regular intervals throughout the work period, .

In an emergency, SafetyLine allows for workers to signal for help through both manual triggers, such as a panic button, and automatic triggers, such as man-down sensors and missed check-in processes. This allows for emergency notifications to be sent out even when a worker is unable to do so.

MONITORING

Supervisors using SafetyLine to check on their staff are known as Monitors. Monitors can view staff actions and locations at any time from the easy to use SafetyLine online web portal. In the event of a Worker emergency, SafetyLine will alert Monitors using an escalating call-out system – notifying direct supervisors first, and then progressing down to next available Monitors until an emergency is acknowledged.

ADMINISTRATION & REPORTING

Administrators have access to a company portal where they can setup, add, delete and change information as required. In addition, Administrators can generate on-demand configurable reports to perform company safety audits or incident reports

EMERGENCY NOTIFICATION

If a Worker is in distress or misses a check-in, SafetyLine will start notifying their direct supervisor who will get calls by phone, text and email. After a Monitor receives notification of an emergency, they can acknowledge the event using their SafetyLine pass-code. This acknowledgment confirms responsibility. If the emergency was not acknowledged, SafetyLine will start to notify other available Monitors through an escalating call-out system.

System Administrators can customize notification escalations for an unlimited number of Monitors within each Worker group. In addition, SafetyLine easily accommodates an on-call rotation of your Monitors.

EMERGENCY RESPONSE PROCEDURES

The responding Monitor is then provided with the Worker's audio and text messages, GPS data, personal profile, and contact information. The Monitor will also be prompted with their organization's Emergency Response Procedures. This information allows Monitors to make informed decisions and ensures that the proper steps are followed during an emergency.

Cloud-based Software

SafetyLine is a cloud-based, 'software-as-a-service' (SaaS) solution. We manage the infrastructure and platforms to host SafetyLine, including all of the back-end servers, communications, security and software. You get all the services you need, with none of the hassle.

- No downloads
- No maintenance
- No installations with new updates

Because of the ease of use of SafetyLine, it reduces your IT operational costs by eliminating hardware spending and personnel expenses, which you can relocate towards other goals.

In addition, SafetyLine's servers and data are fully encrypted, secured, and meet modern IT standards and norms, SafetyLine maintains an exceptionally high standard of system availability. Backups and redundancies are in place that ensure consistent operation of the service.

Compatible Devices

Phone

Using the SafetyLine Automated Phone System (SAPS), Workers can use any phone to call and check-in to SafetyLine.
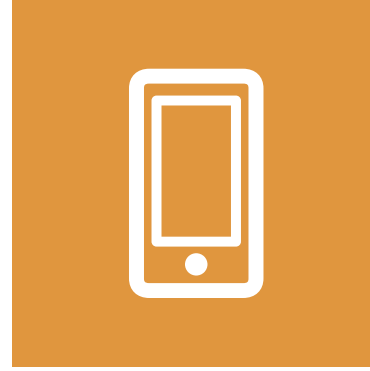
Checking into SafetyLine is as easy as checking voicemail! Staff can dial a toll-free number to perform all SafetyLine commands, and even use speed dials for one-button check-ins and panic alerts.

Satellite

SafetyLine is compatible with most satellite messenger devices.

Your device can be programmed for preset SafetyLine commands including report "OK", end monitoring, or declare a panic emergency.

Apps

The free SafetyLine app, available for iOS, Android, Windows and Blackberry, allows for an improved user experience and added features like GPS, shake for panic, and Man Down.

Monitors can also log into a specially formatted mobile version of the powerful SafetyLine web interface to respond to emergencies remotely on the go.

Web

The SafetyLine web interface is the most powerful access point for the SafetyLine service, With this tool, Administrators can run reports, set notification structures, and access system-wide settings.

The SafetyLine web interface can be accessed from any web browser on any computer or tablet, and permissions can be customized for each user type.

Work Alone Solution Feature Comparison

	SafetyLine Lone Worker Cloud-based work alone monitoring	MANUAL SYSTEM In-house without external vendors	CALL CENTER Call routed to external vendor	DEVICE ONLY Emergency alerts & no monitoring	PROPRIETARY DEVICE & SOFTWARE Device with back-end support
Check-Ins and Monitoring					
Allows for workers to check-in at set intervals established by company	✓	✓	✓		✓
Monitoring available 24/7, and workers can check-in at any time	✓		✓		✓
Workers can leave voice & text messages for supervisors	✓			✓	
GPS location registered upon check-in	✓				
Flexible check-in schedule with no specific pre-set check-in times	✓				
Monitoring does not cease when device is broken or compromised	✓	✓	✓		
Seamlessly switch between devices to check in (includes satellite device options)	✓				
Emergency Alerts					
Manually phone help or send emergency alert with panic button	✓	✓	✓	✓	✓
Automatically phones help when worker misses a check-in	✓		✓		
Shake for panic	✓				
Automatic emergency alerts triggered by impact or no motion	✓			✓	✓
Emergency Response					
Staff supervisors are instantly notified of emergency	✓		✓	✓	✓
Prompts for Response Emergency Response Procedures	✓				
Automatically shows information, check-in history & GPS of worker in distress	✓				
Administration					
Secured Web Portal for Monitoring & Administration, with safety reports generated on-demand.	✓				
Updates automatically and never out of date	✓				
Scalable to meet the needs of evolving enterprises	✓				
Consultation and guidance for Work Alone Policy set-up	✓				

Safety Consultation, Training and Support

SafetyLine provides a comprehensive training program to ensure successful implementation and use of our work alone monitoring system. These training methods include:

- An online training module for Workers and Monitors.
- Training videos available for online streaming or download.
- Training sessions delivered by webinar and teleconference for all users.
- Optional on-site training sessions.

While implementing SafetyLine, all enterprise clients are provided a project team with industry-specific experience. Our data specialists, technical support, and education consultants create a detailed project plan to ensure that each client's needs are met.

ON-GOING SUPPORT RESOURCES

SafetyLine provides an online Support resource, including training, FAQs, guides, manuals and videos, as well as technical support via a web form or by telephone agent. SafetyLine will also appoint an account representative to ensure all of your needs are met. We want to you remain happy and safe with SafetyLine!

Cloud based safety monitoring of your people working alone.

Get a complete safety network on your devices today!

SafetyLine
Lone Worker

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